

## **Eye Surgery Center of Nashville and Lebanon Endoscopy Center Receives 2008/2009 CTQ Apex Quality Award for Healthcare Excellence**

*The 2008/2009 CTQ Apex Quality Award recognizes ambulatory surgery centers, endoscopy centers and surgical hospitals for excellence in patient satisfaction and overall quality of care.*

**Nashville, TN – October 21, 2009** – HealthMark Partners is proud to announce that both Eye Surgery Center of Nashville and Lebanon Endoscopy Center are recipients of a CTQ Solutions Apex Quality Award for Healthcare Excellence. This distinction recognizes outstanding healthcare organizations that demonstrate the highest levels of excellence in patient satisfaction throughout the United States in markets throughout the United States in markets served by CTQ.

“Excellence merits recognition,” said CTQ President and CEO, Paul G. Faraclas. “As the industry leader in outpatient surveying, CTQ is proud to assume the responsibility of honoring healthcare’s elite organizations.” The Apex winners represent healthcare facilities who consistently achieved the highest level of patient satisfaction for 2008/2009. Key performance indicators common to all ambulatory surgery centers and specialty hospitals are utilized to determine the award winners. Twenty-three surgery centers, endoscopy centers and surgical hospitals from 14 different states are recognized this year.

Faraclas notes, “The finalists presented came without surprise. Each organization’s leadership thrives on learning from patient feedback. Each provider capitalizes on the use of electronic surveying to maximize and expedite survey responses and express a commitment to quality improvement. Most of these organizations also survey their employees and physicians to gain insight from all perspectives. These organizations appear to have excellence hardwired in their cultural DNA.”

Eye Surgery Center of Nashville is located at 310 25<sup>th</sup> Avenue North, Suite 105 in Nashville, Tennessee. They specialize in services including cataract surgery, YAG laser surgery, Corneal transplants, Refractive lens exchange, and ocular procedures. The administrator of the center is Terry Brown, RN. Please visit [www.eyesurgerycenterofnashville.com](http://www.eyesurgerycenterofnashville.com) for more information.

Lebanon Endoscopy Center is located at 100 Physicians Way, Suite 340, in Lebanon, Tennessee. They specialize in the diagnosis and treatment of diseases of the digestive system, such as hepatitis, ulcerative colitis, Crohn's disease, and colon or rectal cancer. The administrator of the center is Teresa Hall, RN. Please visit [www.lebanonendoscopycenter.com](http://www.lebanonendoscopycenter.com) for more information.

To learn more about HealthMark Partners, please visit [www.healthmarkpartners.com](http://www.healthmarkpartners.com).

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